Insights: Publications

Using Technology to Provide Value and Better Serve Clients

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Legal technology is no longer a new idea, and many firms have embraced “legaltech,” such as document management systems (DMS) and financial systems, for day-to-day operations, and to automate routine aspects of legal work, such as contract management and eDiscovery tools. When law firms use practice-specific tools—purchased from a vendor or created in-house—to allow their attorneys to handle the critical work of providing strategy, counseling, and advocacy, that's where things get interesting. The technology helps the firm and the firm provides better value to their clients.