Insights: Publications

Machine Learning New Technology Implicates Old Problems

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The financial services industry has seen an explosive growth in Artificial Intelligence (AI) to supplement, and often supplant, existing processes both customer-facing and internal. Given the potential created by rapid advancements in AI sophistication and functionality, more and more financial services firms are leveraging the technology to deploy new use cases for improved decision-making processes – particularly in the areas of anti-money laundering, fraud prevention, risk management, and lending.